

Working Group Updates

Working Group Name		Settlement Services		
Facilitation	Name: Giovanni Rico	Organization: CCVT		
Date of Last Meeting: Sept. 24 th , 2015	# of members: 55	# attended: 10	# of regrets: 3	
Main Items				
Item 1:				
<p>Brief Summary: Newcomer Welcome Brochure</p> <p>Brochure is currently being distributed at 3 locations, St. Stephens Community House, WoodGreen Community Services, and at the Canadian Centre for Victims of Torture. Members have agreed that the next stage would be to translate the brochure in some of the top languages spoken in Toronto. Depending on funding it may also be printed in other languages. Brochures will be brought to events as well as meetings to continue distribution.</p>		<p>Actions:</p> <ul style="list-style-type: none"> • Continue to distribute Brochure 		
Item 2:				
<p>Brief Summary: Training For Front-Line Staff</p> <p>Training on the new Express Entry program was held on August 25th, 2015 and was graciously hosted by the Yonge Street Mission. It was put together by the FCJ Refugee Centre and was very well attended as there were 30 participants.</p> <p>The next Front line-staff training is being arranged with the help of the AIDS Council of Toronto. It will be training on LGBTQ+ sensitivity and inclusiveness with a focus on HIV+ as well as geared to help with the francophone community.</p>		<p>Actions:</p> <ul style="list-style-type: none"> • Support AIDS Council of Toronto in arranging training • Secure site to host training and establish registration criteria 		
Item 3:				
<p>Brief Summary: Pre-Arrival Services</p> <p>The settlement working group identified this as what could be the future of the settlement sector. Members spoke of receiving calls from overseas to help prospective residents in various areas, more significantly on employment search in Canada as well as settlement services before they arrive in Canada. As of this moment Pre-Arrival services are being done primarily by Educational institution as well as accreditation institutions. Members believe there needs to be more research done on Pre-arrival services to establish a best practice on how to talk and guide to clients who are overseas.</p> <p>Members are also looking at the impact of the new Express Entry immigration program on the Settlement Sector. How the numbers affect the future as well as the type of newcomer that this will bring. More discussion is required as more data becomes available to</p>		<p>Actions:</p> <ul style="list-style-type: none"> • Research all Pre-Arrival services that are in place or soon to be implemented in the Toronto South • Provide more information on the Express entry program with updated statistics to analyze 		

determine the service needs that will be required. Members are looking at Job retention as well as a good referral communication to be set up with the new existing Pre-arrival programs that are already in place.

Feedback or Recommendations request: